



TRANSPORT WORKERS UNION LOCAL 555

REPRESENTING THE RAMP, OPERATIONS, PROVISIONING, AND FREIGHT AGENTS OF SOUTHWEST AIRLINES
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July 17, 2024

Brothers and Sisters,

Late last week, our Executive Officers were notified of a meeting scheduled between the Company and members of the TWU 556 Executive Board to address the concern of aluminum cans bursting, and possible provisioning procedural changes. The Executive Officers were initially notified of this meeting not by the Company, but by our Brothers and Sisters at 556. President Villaverde, 2nd Vice President Gaulle and TWU Safety Co-Chair Karl Mager met with the invited board members from 556 and attended the meeting unannounced.

Focusing on the safety for the affected members of both TWU 555 and TWU 556, both Locals addressed the Company on what procedural alterations worked, and which ones did not. The Company acknowledged that the testing being done in both our PHX and LAS provisioning locations yielded many positive results, however these short term “fixes” were not adequate to resolve the situation completely. President Villaverde was quick to remind the Company that any long-term solution which modified provisioning procedures, would inevitably increase the need for staffing at these locations. The Company did agree that they were looking at the staffing aspect and would keep us updated.

Together with our Brothers and Sisters at 556, we were able to hold the Company to a committed timeline regarding this, so that we would all have the opportunity to scrutinize any potential change to procedure and how it would impact our membership. Additionally, the Company agreed to their fault in failing to initially communicate with TWU Local 555 and assured us that this would not be the status quo moving forward.

Ensuring the safety of our membership remains a top priority to our Executive Officers, and we proudly stand with our Brothers and Sisters at 556 in this fight. We will continue to work alongside them to hold the Company accountable on their commitment to safety, and best practices moving forward that are beneficial to both of our work groups.

In Solidarity,

Abilio Villaverde – President

Bryan Gaulle – 2nd Vice President

Karl Mager – Safety and Health Committee Co-Chair